



— we help people achieve healthy skin

Social Media Principles

Our social media pages provide a place in which to share information. However, due to regulations, we cannot discuss prescription-only medicinal products, provide personal medical advice or diagnosis.

We welcome your general questions, comments and suggestions, but if you think you may require medical attention then you should visit your local healthcare professional for an accurate diagnosis and advice that is personalised to you.

We will endeavour to respond to @ mentions and/or replies and ensure that any factually incorrect information shared is corrected as soon as possible. We are not responsible for content altered in retweets or shared posts. Where we are unable to provide the information you need, we will instead suggest who you should contact.

Information about medicines and medical treatment

As a pharmaceutical company, LEO Pharma is not allowed to diagnose conditions or provide advice on how your condition should be managed.

No information provided via our social media channels should be regarded as medical advice and must not be relied upon as such. No information provided through our social media channels is a substitute for the advice of a healthcare professional. If you have or suspect having any health problems, you should consult a healthcare professional.

Links to Third Party Sites

Content on our social media channels may contain links to third party sites over which we have no control. We provide these links only as a convenience and not as an endorsement of such sites or the content thereof. LEO Pharma is not responsible for the content, products or services available from those sites or links displayed on such sites.

Suspected side effects

Patient safety is our key priority and we take all information related to the safety of our products extremely seriously. We have a legal obligation to follow up any reports of suspected side effects or safety issues associated with our products. If you believe you have experienced a side effect when using one of our products, please contact your local LEO Pharma drug safety team via the details listed on the local LEO Pharma website.

Alternatively, you can contact the global drug safety team at drug.safety@leo-pharma.com, or report via our online form: <http://www.leo-pharma.com/Home/Contact/Contact-Global-Pharmacovigilance-1.aspx>.

Product quality

If you have any concerns about the quality of any of our products, please contact drug.safety@leo-pharma.com

Data privacy

When interacting with public social media channels such as LinkedIn, Twitter, Facebook etc. please note that the platform's own privacy policy applies.

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